

Suffolk Better Broadband  
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15 November 2017

Thank you for your patience while we checked the deployment plan with Openreach. The information from Openreach was based on postcodes, and it is important to note that there can be a variation within postcodes, for example, some addresses might be connected to a live cabinet but due to distance from the cabinet or other factors they are not able to access fibre broadband just yet – for such addresses, alternative solutions will need to be explored.

All the postcodes are connected to either structure P4 or R10. P4 has gone live, while R10 should be upgraded by summer 2018.

**CO10 5PG** - connected to P4 – should be able to order

**CO10 5PR** – due to connected to R10 – upgraded by summer 2018

**CO10 5PN** – connected to P4 – cabinet is live but we would need to check individual phone numbers to confirm if they can order

**CO10 5PP** – connected to P4 – cabinet is live but we would need to check individual phone numbers to confirm if they can order

**CO10 5PS** - due to connected to R10 – upgraded by summer 2018

**CO10 5PL** – it is difficult to give a specific answer based on this postcode as some properties will be connected to R10, others to P4. A FTTP solution might also be considered for some properties.

**CO10 5PJ** – due to connected to R10 – upgraded by summer 2018

**CO10 5PH** - connected to P4 – cabinet is live but we would need to check individual phone numbers to confirm if they can order

If you were able to give some sample landline numbers for postcodes CO10 5PN, CO10 5PP, CO10 5PL and CO10 5PH we could certainly check further, but I hope this at least gives an outline of the deployment plans for the village.

Regards

Steve Smith  
Better Broadband for Suffolk